

L'Oréal Paris Casting Crème Gloss

Money Back Guarantee Offer

CONDITIONS OF OFFER

1. Information on how to claim this money back guarantee offer forms part of these conditions of offer. By claiming, you accept these conditions.

2. The offer is open to Australian residents only. Directors, management and employees (and their immediate families) of the Promoter and agencies associated with this offer are not eligible to enter.

3. Offer commences 1 September 2010 and will close at 4pm (local time) on 29 October 2010 ("Offer Period"). Any claims received after 4.00pm (local time) on 29 October 2010 will not be considered.

4. To be eligible to claim this money back guarantee offer, claimants must:

a. purchase any L'Oréal Paris Casting Crème Gloss product ("Product") during the Offer Period;

b. use the Product in accordance with the exact usage directions which are on, or included with, the Product;

c. if the Product does not meet the claimant's expectations, then the claimant must fully complete the official claim form available from www.castingcremegloss.com.au, including by specifying honestly why the claimant is dissatisfied with the Product; and

d. during the Offer Period, send the fully completed official claim form together with a copy of the claimant's Product receipt via mail to:

L'Oréal Paris Advisory Bureau

L'Oréal Australia Pty Ltd

Level 12, 564 St Kilda Road,

Melbourne, 3004

5. A claim will only be deemed valid if all stated requirements above are completed. The Promoter accepts no responsibility for late, lost, incomplete, incorrectly submitted, delayed, illegible or misdirected claims. Claimants must retain their original Product receipt as proof of purchase. Failure to provide this to the Promoter upon request may, at the Promoter's discretion, result in invalidation of the claimant's claim. Only one claim per person and only one claim permitted per household in total. The Promoter reserves the right to verify the validity of claims and claimants (including a claimant's identity and address) and reserves the right to reject any claim if, in the Promoter's reasonable belief the claim is false, invalid, tampered with or ineligible or which is not in accordance with these Conditions of Entry. The Promoter's decision is final and no correspondence will be entered into.

6. All valid claims will receive a cheque to the value of the purchase price of the Product. Only the actual price paid for the Product (as evidenced by the Product receipt) will be refunded. Cheques will be issued to the person named on the claim form. The Promoter accepts no liability for damage, loss or delay in transit of refunds.

7. If this offer is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law to (a) disqualify any claimant; or (b) modify, suspend, terminate or cancel the offer, as appropriate.

8. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any loss or damage arising in any way out of this offer.

9. All claims become the property of the Promoter. Claimants consent to the storage of their personal information on the Promoter's database and the Promoter may use this information for future promotion and marketing purposes regarding its products, including contacting the claimant via electronic messaging. Claimants can request access to the personal information the Promoter holds about them by contacting the Promoter at the address above.

10. The Promoter is L'Oréal Australia Pty Ltd (ABN 40 004 191 673) of Level 12, 564 St Kilda Road, Melbourne, VIC 3004.